



Delivery Policy

Thank you for shopping at www.soll.solutions

Please note all orders are subject to product availability. If an item is not in stock at the time you place an order, we will notify you of the delay in replenishing our stock.

Items offered on our website are only available for delivery to addresses in Canada and the United States of America. Any shipments outside of these areas are not available at this time.

An estimated delivery time will be provided to you once the order is placed. Delivery times are estimates and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order. Unless there are exceptional circumstances, we make every effort to fulfill your order within 5-7 business days of the date of your order. Business days mean Monday to Friday, except holidays. Please note we do not ship Saturdays and Sundays.

Date of delivery may vary due to carrier practices, delivery locations, method of delivery and the items ordered. Products may also be delivered in separate shipments.

Shipping costs are based on the weight of your order and delivery method. To find out how much your order will cost, simply add the items you would like to purchase to your cart and proceed to the checkout page. Once at the checkout screen shipping charges will be displayed. Additional shipping charges may apply to remote areas or for large or heavy items. You will be advised of supplementary charges.

Sales tax is charged according to the province or territory where the item is shipped.

If there is any damage to the package on delivery, contact us immediately at info@soll.solutions

If you have any questions about the delivery and shipment of your order, please contact us at 514-464-0982 or info@soll.solutions